

## **Gift Voucher Terms and Conditions of Use**

This document contains the full set of terms governing the use of Gift Vouchers distributed by Moreton Hospitality Pty Ltd (ACN 679 894 350) and its related bodies corporate, as defined under the Corporations Act 2001 (Cth).

Our Gift Vouchers may be purchased in the form of a gift card and/or e-voucher.

We reserve the right to alter these terms and conditions from time to time. The amendments will take effect immediately upon publication on the pages of the website of Moreton Hospitality currently at [www.moretonhospitality.com.au](http://www.moretonhospitality.com.au) and it is your responsibility to check this page periodically for changes. If you place an order for purchase of a Gift Voucher after the publication of such amendments, this will constitute an agreement by you to be bound by the amended terms and conditions of use.

### **1. Acceptance of Gift Voucher Terms and Conditions**

By purchasing, redeeming, or attempting to redeem a Gift Voucher you accept and agree to be bound by our Terms and Conditions of Use.

### **2. Transactions made with the Gift Voucher**

This Gift Voucher is valid tender redeemable for products and services at our participating venues. Gift Vouchers are not redeemable for cash or other forms of credit.

Gift Vouchers cannot be redeemed for gaming, gambling activities, the purchase of gaming credits or participation in any gaming events, in compliance with Queensland regulations.

Gift Vouchers cannot be used to purchase additional gift vouchers.

Exclusions apply for ticketed events and orders through any third-party applications.

### **3. Lost or Damages Gift Vouchers**

Gift Vouchers should be treated like cash. You should keep your Gift Voucher secure as lost or damaged vouchers will not be replaced, refunded, or redeemed.

### **4. Expiry**

Gift Vouchers are valid for a period of three years from the date the voucher is purchased, as required by Australian Consumer Law, and must be redeemed within this period. Expired vouchers will be void and cannot be redeemed after the expiry date.

#### **5. Unused Balance**

Cash, credit, or any other type of refund will not be given for any unused balance. This voucher can be partially redeemed at our participating venues.

#### **6. Cancellation of Gift Vouchers**

In the event of suspected or proven fraud and / or improper use of the Gift Voucher, we reserve the right to suspend, pending investigation, or cancel any Gift Voucher without notice.

We reserve the right to cancel the Gift Voucher scheme for any reason at any time and without notice. In these circumstances, any gift cards and/or e-vouchers issued prior to the cancellation or revocation will be valid until their expiry date has elapsed or may be refunded at our sole and absolute discretion.

#### **7. Privacy Policy**

We handle your personal information in accordance with our privacy policy, which is available on our website.

#### **8. Contact Information**

For any questions, disputes or issues concerning these Terms and Conditions of Use, please contact us at (07) 3100 1300 or [hello@moretonhospitality.com.au](mailto:hello@moretonhospitality.com.au).

#### **9. Governing Law**

These Gift Voucher terms and conditions of use are governed by the laws of Queensland, Australia. In any action or other legal process with respect to any matter or thing in connection with these terms and conditions, you submit to the non-exclusive jurisdiction of the Courts of Queensland, Australia.